

Dear Orthodontic Providers:

- Effective March 1, 2013, the Health Care Authority (HCA) will adjust the description and payment for the Case Study (D8660) to include both the Cephalometric films and Panoramic films.

The Health Care Authority will no longer pay for Cephalometric or Panoramic films outside of the case study without prior authorization.

Neither the Cephalometric or Panoramic films need to be submitted to obtain prior authorization. If HCA determines a Cephalometric film or Panoramic film is needed to make a final decision on a prior authorization request, we will request the item. If the case study is not approved HCA will reimburse you for the specific documentation that we requested.

- Many providers are not following the instructions to complete the HLD portion of the 13-666 *Orthodontics information* form. Please take a moment to review the instructions attached to 13-666 found at <http://hrsa.dshs.wa.gov/forms/index.shtml>. Failure to complete the 13-666 correctly will result in delay of services.
- When mailing the eight, colored photos, required for prior authorization, put them on a single sheet of paper and place them in a large envelope (9X12). The use of envelopes any smaller than 9X12 requires us to attach the envelope to a 9X12 file folder in order to prevent them from being lost in the process, thus causing more work and resources and can delay review of the request.